



"ERROR ACC127. Couldn't find file  
WZN3.MDA. What do you want to do?":

*The Future of Software?*

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## *PAST HITS AND MISSES*



Greatest success: Our \$400  
billion industry

Greatest disappointment: Help  
that research (industry) has  
given to industry (research)



Good: Increasing emphasis on  
empirical investigation and  
validation

Bad: Increasing resistance to  
empirical investigation and  
validation

# *IT MIGHT NOT GET EASIER*



5-10 years: "Commodization" of  
computing – from millions to  
billions of users

- will the billions read error messages?
- moving applications to servers changes "customer" concept

## *IT MIGHT NOT GET EASIER, II*



15-20 years: Radically new  
computing “platforms” built  
with nanotechnologies

- how to create software for 100 million interconnected processors?
- where does the error message appear when the software is in your knee?